



Questions & Answers.

Here are some important answers to many frequently asked questions about eSpring.

Q. Are both the carbon block and UV light really necessary?

A. While carbon filtration – used with varying degrees of effectiveness in many water treatment options, like pitchers and kitchen tap-mount filters – is the most effective single treatment method available to most home owners, we don't think it's enough. That's why we've developed the dual-technology eSpring filter/cartridge. The carbon block reduces both organic and inorganic contaminants (such as lead, mercury, and radon). Then the UV light destroys microorganisms.

Q. What does the UV element do?

A. Ultraviolet light is an effective way to treat water for microorganisms without the use of chemicals. The eSpring filter/cartridge uses ultraviolet light to destroy microorganisms present in the water.

Q. Where is the eSpring unit installed?

A. It can be installed under the sink and connected to a dedicated kitchen tap (included) or on a countertop, connected to your existing kitchen tap.

Q. I'm not mechanically inclined, so I'm not sure. I could install the unit myself. How difficult is installation?

A. The eSpring Water Purifier is very simple to install. The Countertop/Existing (above the sink) model uses a diverter you simply attach to the end of your kitchen tap and then plug into an available electric outlet. The Below Counter/Auxiliary model has a dedicated kitchen tap, we recommend that this be installed with the help of a licensed plumber.

Q. Is the filter/cartridge hard to change?

A. No. The patented, easily replaceable eSpring filter/cartridge screws in like a light bulb and lasts for 5,000 litres or one year, whichever comes first. And the eSpring monitor automatically resets itself when the filter is replaced. There is simply nothing else this easy out there.

Q. What are the three NSF standards the eSpring Water Purifier meets?

A. Standard 42: Improves chlorine taste and odour, and water clarity.

Standard 53: Reduces health-effect contaminants.

Standard 55: Destroys microorganisms with UV light.*

Q. Is there a warranty?

A. The eSpring Water Purifier comes with a two-year limited warranty on parts and labour.

Q. Can I use the eSpring Water Purifier to purify tank or well water?

A. No. eSpring is not designed for use on tank, well, lake or river water. eSpring should only be used for municipal treated water.

Q. Is it sensitive to varying water pressures?

A. The eSpring System works well at all household water pressures, from very low (103kPa) to very high (862kPa).

Q. How will I know when it is time to change the filter/cartridge?

A. You will know just by looking at the LED display on the unit. Using a bar gauge indication, it shows you at a glance the filter/cartridge's remaining life. When it is time to change, it makes an audible sound and the display flashes.

*ANSI/NSF Standard 55B certification for the reduction of naturally occurring or nuisance bacteria in drinking water.



Rehydrate. Reinvigorate. Rejuvenate.



Tap into pure vitality.



VS/QO 100188 Above the sink Model
VS/QO 100189 Below the sink Model

The most amazing body of water is within us all.

Without water, there literally wouldn't be much to our bodies at all. That's because, on average, every living cell inside of us consists of around 70% water.

And if you want to get really specific, water in fact makes up 92% of our blood, 75% of our muscles and brain – even our skin contains 70% water. When you get right down to it, water is the source of life.

So, if our bodies are mostly water, it would make pure sense to make sure that the water we consume is as pure as possible and from the world's best source.

Water is critical for vitality.

Many of us take the quality of our drinking water for granted. Sure, we live in a country where we are lucky enough to have good quality water on tap, but is this good enough for you and your family.

Before we go into how our eSpring Water Purifier provides you with the world's best source of pure water, we thought we would point out some stunning facts about how water impacts our bodies, every day.

- Transports essential vitamins, minerals and nutrients (such as protein, calcium, magnesium, vitamins B and C) that cells, tissues and organs need to function properly.
- Moistens our eyes, mouth and nasal passages, helping organs perform properly, keeping us physically comfortable.
- Helps regulate body temperature, keeping the body cool when it's hot and insulating it when outside conditions are cold.
- Allows the body's cells to retain their structure and helps carry oxygen to the cells.
- Cushions the organs and acts as a shock absorber to minimise stress and damage to organs.
- Provides optimum lubrication for joints.
- Flushes kidneys to rid the body of toxic substances and carries solid waste from the body.
- Balances electrolytes (minerals such as potassium, sodium and chloride) in the body.
- Helps protect against a variety of ailments such as constipation and more serious conditions including kidney stones.
- Helps improve the appearance of your skin.
- Minimises onset of fatigue.
- Stimulates the metabolism to assist with regulating body weight.
- Health care professionals strongly recommend consuming 2 litres of water daily and more if you are exercising, to help keep your body and your kidneys healthy.
- Helps prevent dehydration and is essential for active people, athletes, the elderly, children and expecting mothers.



eSpring makes purifying water as easy as turning on your tap.

Prior to your family benefiting from having pure water on tap in your home, first you'll need to fit your eSpring Water Purifier to your kitchen tap.

As the system's design is very smart and sleek looking, you have the choice to display it with pride on your bench top where it requires no special tools or plumbing connection, simply attaching to most standard kitchen taps and performing well at all household water pressures.

eSpring can also be installed under the sink by a plumber who will need to install the separate eSpring tap (supplied) next to your sink.

Zapping all the micro-organisms.

eSpring's ultra-violet light technology puts out up to 80 Millijoules of UV light which is enough to destroy more than 99.99% of undesirable bacteria and viruses that may be in your drinking water.

Filtering out the contaminants.

The activated pressed carbon-block filter reduces more than 140 possible contaminants including lead, pesticides, chlorine and mercury by trapping them in our patented carbon block filter, while leaving in nearly 100% of beneficial minerals such as calcium, magnesium and fluoride.

In fact, the filter treats and improves the taste of up to 5,000 litres of the world's best source of water, enough for the average family of six for a full year. And the filter is easily and economically replaced.

Monitoring the health of your water.

The built-in electronic monitoring system alerts you if there is any problem that may reduce the effectiveness of the UV lamp or carbon filter. It also indicates the performance of your filter and even tells you when to replace the filter cartridge so you don't need to keep track of it yourself – just connect and forget which makes it so convenient.

